



## Systematic Solutions to Login and Authentication Security: A Dual-Password Login-Authentication Mechanism

---

Yun Su and Mo Xi

EasyChair preprints are intended for rapid dissemination of research results and are integrated with the rest of EasyChair.

March 31, 2024

# Systematic Solutions to Login and Authentication Security: A Dual-Password Login-Authentication Mechanism

Yun Su and Mo Xi  
Independent Researchers, China  
Correspondence to yunsu000@hotmail.com

**Abstract**—Credential theft and remote attacks are the most serious threats to authentication mechanisms. The crux of the problems is that we cannot control such behaviors. However, if a password does not contain user's secrets, stealing it is useless. If unauthorized inputs are disabled, the remote attacks can be invalidated. Thereby, credential secrets and input fields to our accounts can be controlled.

Rather than encrypting passwords, we design a dual-password login-authentication mechanism, where a user-selected secret-free login password is converted into an untypable authentication password. Subsequently, the authenticatable functionality of the login password and the typable functionality of the authentication password may be disabled or invalidated so that the credential theft and remote attacks can be prevented. Thus, the usability-security trade-off and password reuse are resolved; local storage of authentication passwords is no longer necessary.

More importantly, the password converter acts as an open hash algorithm, meaning that its intermediate elements can be used to define a truly unique identity of the login process to implement a novel dual-identity authentication. Particularly, the elements are concealed, inaccessible, and independent of any personal information, and therefore can be used to define a perfect unforgeable process identifier to identify and disable the unauthorized inputs.

**Keywords** — login password; authentication password; typable; authenticatable; process identity; dual-password login-authentication mechanism; dual-identity authentication

## 1 INTRODUCTION

Since the advent of the user authentication technology, the technical architecture of one password plus login and authentication processes has never changed. However, the only password has been suffering from the usability-security trade-off dilemma [1]. The main problem with the single-password authentication mechanism is that the most security threats [2, 3, 9] are substantially derived from the dilemma. Despite the ongoing efforts [4-6, 11] of the cyber-security community, the dilemma is still a myth [7].

Passwords have been dominating client login and server authentication for more than half a century. The areas of

usability-security trade-off and password encryption algorithm [2, 8] have received considerable research attention. However, decades of practice have shown that striking the usability-security balance and encrypting the only password are not enough to guarantee the security of the single-password authentication mechanism.

We believe that the trade-off is systematic in nature, and all the problems can be attributed to one point, i.e. the use of one password in an attempt to implement the typable and authenticatable functionalities simultaneously. As the typable functionality is characterized by usability and the authenticatable functionality by security, these functionalities are also at the expense of each other. Provided that the only password continues to suffer from the trade-off, so do its functionalities. Unfortunately, it is difficult to solve the problems in the single-password authentication mechanism. As noted above, an authentication mechanism involves two processes, which seems to imply that a feasible solution to solve the trade-offs might be the use of one more password and the corresponding identity in a novel dual-identity authentication mechanism.

However, there is little attention paid to the fact that in any authentication mechanism, each of the login and authentication processes requires only one password functionality, either typable or authenticatable. The login process only needs a user to enter a password (i.e., a login password) to log in rather than authenticating, meaning that only the typable functionality is required in the login process. In contrast, the authentication process only requires the authenticatable functionality of a password (i.e., an authentication password) to authenticate the user instead of logging in. In other words, the authenticatable functionality of the login password and the typable functionality of the authentication password are not necessary. However, these unnecessary functionalities are exactly the ones that are essential to implement credential theft and remote attacks [2, 3, 9, 10, 26]. Unfortunately, in the single-password authentication mechanism, they are left to attackers.

Rather than encrypting the passwords, we establish a dual-password login-authentication mechanism by integrating a pair of login and authentication passwords created based on a single-character conversion technique [27]. Using this technique, a set of login characters (i.e., the

login password) selected by a user can be randomized twice and converted into the authentication password. After the system integration with the pair of passwords, the login password can be configured only to perform the login process, whereas the authentication password can be configured only to perform the authentication process which runs within the isolated environment of the system and is initiated by the login process. Consequently, the login process no longer needs the authenticatable functionality of the login password, whereas the authentication process no longer needs the typable functionality of the authentication password. In this paper, we aim to utilize these unnecessary functionalities to prevent credential theft and remote attacks.

After the creation of the password pair, they can be further set to be completely different from each other in password strength [2, 11, 12, 17-20] based on the characteristics of the single-character conversion. Then, the password field of the user interface can be configured to only accept the login password which can be defined to contain lowercase letters and/or digits, and to reject the authentication password which can be defined to contain at least four character classes (such as uppercase letters, lowercase letters, digits and symbols) [11, 14, 17, 18]. That is, in the dual-password login-authentication mechanism, any characters other than lowercase letters and digits are invalid and the inputs of the invalid characters will be invalidated by the password field. Thus, the highest level of login usability and authentication security can be simultaneously achieved for the password pair.

Upon the system integration with the password pair, the unnecessary functionalities are actually discarded. Given that their indispensability for carrying out credential theft and remote attacks, they cannot be just left unchecked. Rather, they must be either disabled or invalidated. To this end, the login password will not be associated with publicly available identity of the user, such as the user's name, email address, phone number, etc., making it a secret-free password or unauthenticatable. And, any inputs of the authentication password can be invalidated by preventing the password field from accepting the invalid characters, making it an untypable password. The result of such configurations is that the pair of passwords is useless to malicious parties, and thus the highest level of secure login usability and usable authentication security are achieved simultaneously for the client and the server.

More importantly, as the dual-password mechanism involves two passwords, it is possible to define different identities for them. Thus, the identity of the user may be associated with the authentication password, which is related to granting the user access to the password page, and later to the user account at the system server. In contrast, a novel identity of the login process may be associated with the login password, which is related to giving the login process permission to initiate the authentication process.

In particular, the process identifier is concealed, inaccessible, and independent of any personal information readily available to the public and can be selected only by the system from the intermediate elements of a quasi-matrix password converter (Section 7.2). Therefore, the use of the process identifier with the above properties can guarantee the security of initiating the authentication process and it is highly unlikely that the process identifier can be duplicated or forged by anyone.

When a user interacts with the dual-password login-authentication system using his login credentials, a system routine will be called to check the system database for a match of the user's login credentials. When a mismatch is detected in the username or password page, it can be identified as a nonlocal login attempt and the system will then initiate the corresponding security measure to invalidate it. For example, in response to the input in the username field, if a mismatch of the smartphone identifier of the user is detected by the routine, the password field will be grayed out when coming to the password page to disable further input, thereby invalidating the identified nonlocal login attempt. In response to the input in the password page, if a mismatch of the process identifier is detected, the identified nonlocal login attempt will be locked out of initiating the authentication process. Furthermore, the system routine can also detect a violation of password strength in the password page so that the identified nonlocal login attempt can be prevented from initiating the authentication process. Thus, it is impossible to log in using any passwords in nonlocal login attempts.

The dual-password login-authentication system is designed mainly to perform user registration and login on non-prepaid smartphones [13], while other devices can only be logged into the system by the registered smartphone. This work aims to address the issues: usability-security trade-offs of single-password authentication mechanisms, security threats against the client and server, and credential theft and remote attacks implemented via unregistered devices anywhere on the internet.

The remainder of this paper proceeds as follows. Section 2 establishes the dual-password login-authentication system. Section 3 overviews the password functionalities. Sections 4 and 5 make the unnecessary functionalities useless. Section 6 defines password policies and lists a few immediate benefits. Section 7 details the novel dual-identity authentication. Section 8 develops system routines. Section 9 describes the login of non-smartphone devices. Section 10 concludes.

## 2 DUAL-PASSWORD LOGIN-AUTHENTICATION SYSTEM

In this work, a user-selected password is converted into a complex password to create a pair of passwords, and then the pair of passwords is integrated into a traditional user

authentication mechanism to establish a dual-password login-authentication mechanism.

## 2.1 Creating a pair of login and authentication passwords

Specifically, we employ a single-character conversion technique [27] to randomly convert a set of login characters selected by a user into a sequence of strings, as shown in Figure 1, and then all the strings are combined together in special manners to generate a longer and more complex password. Thus, a pair of passwords is created.

Login Character	Character Digit	Converted String
b	6 ▼	3Mo&(E
@	3 ▼	vX#
0	5 ▼	z%9CP
N	2 ▼	?G
8	3 ▼	d\$L
m	1 ▼	Q

  

b@0N8m
--------

Figure 1: The single-character conversion units

### 2.1.1 Login password

In Figure 1, a user-selected login character "b" is randomly converted by the first single-character conversion unit into a string "3Mo&(E" according to the character digit "6" selected from the first drop-down menu of the Character Digit column. Thus, a single character is converted into a 6-digit string. The other five single characters (i.e., "@", "0", "N", "8" and "m") are also randomly converted into five strings (i.e., "vX#", "z%9CP", "?G", "d\$L" and "Q") respectively by the other five conversion units after the corresponding digits (i.e., "3", "5", "2", "3" and "1") are sequentially selected. Consequently, the set of login characters "b@0N8m" is converted into a sequence of strings (i.e., "3Mo&(E", "vX#", "z%9CP", "?G", "d\$L" and "Q").

This is the first randomization on the set of login characters "b@0N8m", which can be defined as a login password and may be manually entered into the password field by the user.

### 2.1.2 Authentication password

In a further randomization on the login password, as shown in Figure 2, all the strings are sequentially shuffled together to form a longer string according to a sequence of special rules called shuffling labels, where each label in the drop-down menu of the Shuffling Label column represents a

rule of inserting the string on the label's left into the preceding string or a temporary string to form another temporary string.

Converted String	Shuffling Label
3Mo&(E	▼
vX#	4F ▼
z%9CP	16R ▼
?G	13F ▼
d\$L	13R ▼
Q	5F ▼

  

3MovX#&(EPC9L\$d?G%z
----------------------

Figure 2: Generation of the authentication password

The labels are composed of digits and uppercase letters. For every single insertion, the insertion point must be determined first, so the label is prefixed with a number in front of the uppercase letter that determines the character order in the string. Each string on the label's left will be inserted as a whole into the selected insertion point on the previous string or a temporary string.

In the first label "4F", the number "4" represents the position of the insertion point selected on the string "3Mo&(E". There are 7 insertion points from the left of the digit "3" to the right of the letter "E". The string's character order is indicated by the uppercase letter "F", which represents the forward order (i.e., "vX#"), while the letter "R" represents the reversed order (i.e., "#Xv"). Therefore, the label "4F" means to insert the forward-order string "vX#" as a whole into the fourth insertion point on the string "3Mo&(E" to form a temporary string as "3MovX#&(E". The label "4R" means to insert the reversed-order string "#Xv" as a whole into the fourth point on the string "3Mo&(E" to form a different temporary string as "3Mo#Xv&(E".

According to the second label "16R", the third string is reversed as "PC9%z" and then inserted as a whole into the 16th insertion point of the first temporary string "3MovX#&(E". There are only 10 insertion points in the temporary string, and the points from 11 to 16 are invalid. Therefore, the reversed-order string "PC9%z" can only be inserted into the 10th point of the first temporary string, thus generating the second temporary string as "3MovX#&(EPC9%z".

Performing the third label "13F" is to generate the third temporary string as "3MovX#&(EPC9?G%z". Upon the fourth label "13R", the fourth temporary string is generated as "3MovX#&(EPC9L\$d?G%z". When the last single

character "Q" is inserted based on the label "5F", where "F" does not work on a single character, the final temporary string is generated as "3MovQX#&(EPC9L\$d?G%z", which is a 20-digit character string.

The final temporary string "3MovQX#&(EPC9L\$d?G%z" can be defined as an authentication password, which can be generated by converting the user-selected login password.

All the shuffling labels can be randomly selected and even the same label may be selected repeatedly. In addition, more shuffling labels can be designed simply by changing the label digit and/or the label letter.

### **2.1.3 Creating a pair of login and authentication passwords**

After the two randomizations, a user-selected 6-digit login password is converted into a 20-digit complex authentication password that contains the four character classes. Therefore, a 6-20 pair of login and authentication passwords is created after all the pair parameters (i.e., the character digits and the shuffling labels) are sequentially selected. The length of the authentication password is equal to the sum of the digits in the Character Digit column, i.e. equal to the number of all the string characters in the Converted String column.

In each single-character conversion unit, the login character or the string is allowed to modify without changing the mapping relationship between them, that is, the Character Digit column cannot be changed once selected. For example, the login character "b" in the first single-character conversion unit may be replaced with a different character (e.g., "a"), without changing the string "3Mo&(E". In contrast, any character in the string can be replaced with a different character, such as replacing "o" in the string with "k" to form a new string as "3Mk&(E", without changing the login character "b". The replacements can be implemented in the registration state.

In the 6-20 pair of passwords, both are so different that there is no clear sign from the login password to find any clue of the authentication password, and vice versa. This not only means that the passwords in the pair are actually unrelated to each other, it also enables their usability and security to be respectively achieved to some extent.

This work is intended to implement secure login usability for the client, that is, the login password should be simple and easy to remember and type without losing system security so that the user's needs and preferences can be fully satisfied, and to simultaneously achieve usable authentication security for the server, that is, the authentication password should be long and complex enough to sufficiently satisfy the security requirements of the server. To achieve these goals, the pair of passwords will be integrated into a traditional user authentication mechanism to establish the dual-password login-authentication mechanism. Upon such integration, the pair of passwords can be further set to be completely

different in order to enhance the secure login usability and usable authentication security, respectively.

### **2.2 Establishing a dual-password login-authentication mechanism**

The dual-password login-authentication mechanism can be established by integrating the password pair into a traditional authentication mechanism. There are two processes in this mechanism. One is the login process, defined as a process of entering the login password by a user into the password field. And the other is the authentication process, defined as a process of converting the login password into the authentication password and then authenticating the user by using the generated authentication password. And the login process functions to initiate the authentication process. This dual-password login-authentication mechanism is designed primarily for use on non-prepaid smartphones, while other devices of the user may be logged into the system via his registered smartphone.

According to the system integration with the password pair, the login process, i.e. the process of logging the user into the system, can interact with the outside using the login password. In contrast, the authentication process can run in the background. The purpose of having it run in an isolated environment is to prevent users from interacting with the authentication process. Based on such configurations, the isolated authentication process may be managed completely by the system. One result of this management is that the pair parameters will be selected only by the system thereafter.

Accordingly, once the valid login characters are entered via the registered smartphone, they will be immediately converted into the sequence of strings according to the character digits in Figure 1 sequentially selected by the system, and then all the strings are shuffled together to generate the authentication password according to the shuffling labels in Figure 2 sequentially selected by the system. The parameter selections depend on the password policies on length and complexity (Section 6). The authentication password will then be compared with the registered authentication password stored in the database to authenticate the user.

Other results of the above management are that the user no longer needs to memorize and enter the authentication password, thereby making it a memory- and input-free password. And that the authentication password will be only stored on the system database, that is, it no longer needs to be stored on any local devices of the user.

The generated authentication password is a temporary password. After a successful authentication process, it will be invalidated to prevent further usage.

### 3 PASSWORD FUNCTIONALITY

As used in this paper, the term "local" refers to an action performed by a user via his smartphone that has registered with the service provider. The term "nonlocal" refers to an action performed by a party via any devices other than the user's smartphone that has registered with the service provider. For example, a local login attempt refers to an attempt by a user to enter the registered login credentials via his registered smartphone. A nonlocal login attempt refers to an attempt by a party to enter any credentials via any unregistered devices.

Typically, a text string can be typed into computers, meaning that one fundamental attribute of the string is typable. If it is defined as a password, it contains user's secrets and thus can be used to verify the identity of the user, indicating that another fundamental attribute of the text password is authenticatable. Thereby, a text password must be typable and authenticatable, and have typable and authenticatable functionalities.

Similar to the usability-security trade-off in single-password authentication mechanisms, the typable functionality is also at the expense of the authenticatable functionality for the single password, in which the former is characterized by usability and the latter by security. Due to such opposite attributes, they are not likely to be truly balanced within the single-password mechanisms.

As noted above, any authentication mechanism involves a login process and an authentication process. Each process actually needs only one password functionality, either typable or authenticatable. The login process only requires a password to be typable and have the typable functionality, rather than being authenticatable. The authentication process requires a password only to be authenticatable and have the authenticatable functionality, rather than being typable.

A password is worth stealing not only because it contains user's secrets and therefore is authenticatable, but also, and particularly, because its typable functionality is indispensable for stealers to hack into the user accounts using the stolen password via their unregistered devices from anywhere on the internet.

The typable and authenticatable functionalities are essential not only for any user authentication mechanism, but also for credential theft and remote attacks (i.e., the nonlocal login attacks). In dual-password login-authentication mechanism, the login password is only defined the typable functionality in order to perform the login process, whereas its undefined authenticatable functionality is not necessary and may be discarded. In contrast, the authentication password is only defined the authenticatable functionality to implement the authentication process, whereas its undefined typable functionality is not necessary and may be discarded. One result of such configurations is that the two necessary functionalities no longer sacrifice each other since they

belong to different passwords. Therefore, they can be further set in order to fully satisfy the needs and requirements of the client and the server, respectively. Another result is that those unnecessary functionalities can be either disabled or invalidated to the extent that they cannot be utilized by malicious parties, thereby rendering the corresponding passwords useless to credential theft and nonlocal login attacks.

### 4 DISABLING THE AUTHENTICATABLE FUNCTIONALITY OF THE LOGIN PASSWORD

Generally, the first step of a nonlocal login attack is stealing user's credentials from either the client or server since they contain user's secrets and thus are authenticatable. In a single-password authentication mechanism, the password has to be associated with the identity of the information readily available to the public, such as the user's name, email address, phone number, IMEI, SIM card ID, etc. The use of such information as the user's identity is an inherent weakness of the single-password authentication mechanism since credential theft depends primarily on it.

It is clear that the authenticatable functionality of the login password should be responsible for various cyber-attacks on the client. Since no one can prevent others from stealing user's credentials, in addition to encrypting the password, disabling the authenticatable functionality of the login password is probably the only measure of preventing credential theft.

In the definition in Section 2.2, the login password is not defined to authenticate the user, making it unauthenticatable. However, this unnecessary functionality is one key risk factor for the client login security. With the system integration of the password pair, sacrificing each other's functionality no longer exists, which offers an opportunity to eliminate the risk factor by disabling the authenticatable functionality. This objective can be easily achieved as long as the login password that has to be entered through the password field is not associated with the identity of the user, which is related mainly to the public personal information. As the result of this configuration, the login password can no longer reveal user's secrets, rendering it useless for credential thieves.

Accordingly, the login password and the login process are no longer related to authentication events, meaning that they can be immune to password-based hacking attacks against the client. Therefore, credential theft can be prevented as a result of this local login immunity, thus achieving the highest level of secure login usability for the client.

### 5 INVALIDATING THE TYPABLE FUNCTIONALITY OF THE AUTHENTICATION PASSWORD

The second step of the nonlocal login attack is launching an attack using the stolen credentials. The key of this type of attacks is that they can be implemented via the stealer's unregistered devices from anywhere on the internet, which is

another inherent weakness of the single-password authentication mechanism. To this day, there are no effective measures to prevent such nonlocal login attacks.

It is clear that the typable functionality of the authentication password should be responsible for performing the nonlocal attacks. Because no one can stop others from launching such attacks via their devices, in addition to encrypting the password, invalidating the nonlocal input or the typable functionality of the authentication password may be the only measure of preventing such attacks.

In the definition in Section 2.2, the authentication password is not defined to log in, making it untypable. However, this unnecessary functionality is another key risk factor which directly threatens the user accounts. Without sacrificing the password functionalities, this factor can be eliminated by invalidating the nonlocal inputs or the typable functionality of the authentication password. This objective can be achieved by having the authentication process run within an isolated environment and making it unable to interact with the outside, and therefore the authentication password can no longer be used to log in through any client devices. Furthermore, when the password field is configured to only accept the login password in local login attempts (Section 6), any nonlocal inputs can be invalidated.

The results of the aforementioned configurations are that the authentication password and process are no longer related to the login events, and that the nonlocal inputs or the typable functionality of the authentication password can be invalidated, even though it still can be typed into the password field. As a result, this nonlocal input invalidation can prevent remote attacks, thereby achieving the highest level of usable authentication security for the server side.

## 6 PASSWORD POLICY

In a single-password mechanism, the password field cannot be used to prevent nonlocal inputs. In the dual-password login-authentication mechanism, however, the password field can be a powerful and effective means to disable such inputs. The prerequisite for achieving this goal is that the pair of passwords must be as different in length and complexity as possible. In this section, much stricter policies on password strength (i.e., length and complexity) will be defined so that the password field can be configured to distinguish the passwords in the pair and thus invalidate the nonlocal inputs.

### 6.1 Password length

One approach to achieving the above policies is to specify the lengths of the passwords in the pair. Password length [2, 10, 11, 17, 20] can be set as a range. In this work, the user may be permitted to determine the length of the login password within a certain range specified by the system, such as permitting it from five to fifteen characters. Such a length specification can meet the needs and preferences of

most users, and can also meet the requirements for users who might have special needs for longer passwords. In contrast, the authentication password may be specified to twenty characters in length, which is long enough to satisfy the security requirements for password length during the isolated authentication process.

### 6.2 Password complexity

Another approach to achieving the above policies is to specify the password complexity (i.e., the character types) [2, 11, 12, 14, 17, 19]. The login password "b@0N8m" as shown in Figure 1 might not be complex, but it contains the four character classes and thus has poor usability. In this work, the login password is specified to contain only lowercase letters, digits, or a combination of the two, which are the valid characters in the dual-password mechanism. In contrast, the authentication password is specified to contain at least the four character classes, and the first four characters of each authentication password must contain either one uppercase letter or one symbol.

Due to the memory- and input-free characteristics, any characters (including Unicode [2], but excluding spaces) capable of being processed by computers can be accepted in the composition of the authentication password. The use of such characters can help to make the authentication password more complex to meet the most stringent security requirements for the authentication process.

### 6.3 Corresponding results

These password policies are designed from the perspective of both the client and the server to further enhance the local login immunity and nonlocal input invalidation, thereby achieving secure login usability and usable authentication security, which can lead to the following advantages.

#### 6.3.1 Password field configurations

Due to the huge difference between the passwords in the pair, the user interface can now be used to detect the violation of password strength, and the password field can be configured to only accept the valid characters. This makes the authentication password no longer acceptable by the dual-password login-authentication system through the password field from anywhere on the internet. That is, any passwords containing the invalid characters are completely useless in any login attempts.

#### 6.3.2 User experience

We consider secure login usability as the prerequisite of a good user experience [2, 4, 15, 16]. The failure to provide users with secure login usability leads to poor user experience, whereas asking them to comply with various security policies significantly increases user frustration. In the user-centered password policies herein, we reduce the burden on users to the minimum by using only lowercase letters and/or digits to compose the login password, giving

them the unprecedented convenience throughout the login process. On the contrary, we impose almost all the strict requirements on the system to the maximum extent possible in order to achieve usable authentication security.

The implementation of secure login usability, i.e. the best user experience, is crucial for the dual-password mechanism to implement usable authentication security. Otherwise, significant authentication impacts arise as a result of the system failure to provide users with the secure convenience of entering the login password.

### 6.3.3 Password reuse

Password reuse [10, 14, 17, 20, 25] is considered as the second source of high-success guesses [17], and ever-increasing online services have accelerated the trend toward the reuse. From the perspective of secure login usability, password reuse is the inherent weakness of single-password authentication mechanisms. Provided that the user-selected passwords are still authenticatable and thereby have to comply with complicated password policies, poor user experience will inevitably lead users to work around such policies with some tricks.

In the dual-password login-authentication mechanism, password reuse is no longer a problem. First, it is impossible for users to reuse or share the system-managed authentication password as it is something he does not have. Second, due to the above password policies, it is useless to use the authentication password since it cannot be accepted by the password field from anywhere on the internet via any devices.

On the contrary, the likelihood that the login password is reused across multiple accounts may be very high, although it is not recommended. However, the key to successfully logging into the dual-password login-authentication system is the registered smartphone. That is, only by entering the registered login password in a local login attempt can the system be logged into. Otherwise, even the same login password will be invalidated when being entered in nonlocal login attempts.

A user may have many registered login passwords for his accounts; some of them may even be identical. However, he can use only one universally unique smartphone to register and access the user accounts. In the worst case, if a malicious party has obtained the user's credentials of a specific account in some way, the only thing that he can do is to launch a nonlocal login attack using the stolen credentials. Thus, this nonlocal input will be necessarily invalidated.

### 6.3.4 Password modification

The dual-password login-authentication system provides password modification functions. The above password policies may provide guidance for the modifications. On the basis of the original pair of passwords, their length and/or

character types can be further modified in registration state by the user and system, respectively.

Based on the characteristics of the single-character conversion in Section 2.1.3, the login password can be modified by the user depending only on his needs and preferences, rather than complying with strict policies or requirements. If the user prefers a simpler password, he can replace the original login password "b@0N8m" with a simpler string, e.g., "abcdef" or "123456". Considering its irrelevance to authentication events, modifying the login password will not affect the system security.

Due to the memory- and input-free characteristics of the authentication password, there is no need to modify it frequently. Only when the system deems it necessary will a push notification with an "Accept" button be sent to the user's smartphone for him to accept the modification request. The system will then store all the results in the database.

## 7 CREDENTIAL REGISTRATION

The dual-password login-authentication system involves a pair of passwords, which makes it possible to define two identities and associate them with the pair of passwords, and thereby we have a dual-identity authentication. "The more identity factors employed, the more robust the authentication system" [26]. As usual, the identity of the user is associated with the authentication password, for granting the user access to the password page, and later to the user account at the system server.

In this paper, a novel identity of the login process is defined and the corresponding process identifier can be associated with the login password, for granting permission for a local login attempt to initiate the authentication process. As the system is designed for use on smartphones, the registration and login must be performed through the user's registered smartphone.

### 7.1 Registration of the identity of the user

During the registration of the authentication password, the system requires a user to use his non-prepaid smartphone to submit personal information, converts the user-entered login password, and generates the authentication password. The system can also collect identification information (such as IMEI number, SIM card ID, or any other information that can uniquely identify the smartphone). The system server will then create and store the submitted and collected information in the database.

As usual, the system can associate the identity of the user with his smartphone, and select the unique phone number as the identifier and associate the smartphone identifier of the user with the authentication password. The collected identification information can be used to help identify if the smartphone is the true device that has registered with the username to the created user account. Subsequently, the



system can grant the user access to the password page, and later to the user account at the system server after the authentication password is generated.

## 7.2 Registration of the identity of the login process

During the registration of the login password, any information uniquely related to the login process can be selected as the process identifier to associate with the login password. Figure 3 is an illustration of a quasi-matrix password converter, resulting from the combination of Figures 1 and 2 and providing an overview of how a 6-digit login password is converted into a 20-digit authentication password. The login password "b@0N8m" in Figure 1 has been modified to "abc123" based on the password policies described in Section 6.

Login Character	Character Digit	Converted String	Shuffling Label
b	6 ▼	3Mo&(E	▼
@	3 ▼	vX#	4F ▼
0	5 ▼	z%9CP	16R ▼
N	2 ▼	?G	13F ▼
8	3 ▼	d\$L	13R ▼
m	1 ▼	Q	5F ▼

**Figure 3:** The quasi-matrix password converter

During the creation of a user account, such a converter can be established by the system to convert the user-selected login password into the authentication password. For a different account, the converter is different.

Clearly, the converter is part of the isolated authentication process, meaning that it is concealed and inaccessible to users. However, the elements in the converter are connected to the user-selected login characters, i.e. the login password. As the result of such unique connections, the elements can be unique to the process of entering the login characters.

Considering that the authentication process is completely managed by the system, the unique identifier of the login process can be selected only by the system from the converter elements and then associated with the login password. More importantly, the elements except the Login Character column are unrelated to personal information readily available to the public, such as user's name, email address, phone number, IMEI number, SIM card ID, etc.

There are multiple ways to select the process identifier from the converter. It may not be necessary to select the whole converter as the process identifier. In fact, an element row including the login character, an element column excluding the Login Character column, or a combination of a few

elements randomly selected in the converter can be unique to the login password. Thus, any one of the rows, columns, or element combinations may be selected as the process identifier to associate with the login password. Therefore, the system can grant a local login attempt permission to initiate the authentication process.

A converter can be established during the registration of a user account via the user's smartphone and reestablished only in a local login attempt by the system to generate the authentication password. The converter actually binds the specific user account to the unique smartphone via the process identifier, meaning that every established converter is legitimate. Therefore, it is not possible for a party to integrate a counterfeit converter, if any, into the isolated authentication process to bind the specific user account with the party's unregistered smartphone. Therefore, it is highly unlikely that a nonlocal login attempt can deceive the process identifier verification into initiating the authentication process.

Furthermore, the converter functions as a hash algorithm [2, 8], mapping a user-selected ranged-length login password to a system-generated fixed-length authentication password. However, a difference with the traditional algorithm is that the intermediate elements of the converter are open to the login password so that they can be used by the system to define a unique process identifier for the login password to be associated with. The primary characteristics of the process identity are as follows:

- The identity of the login process can be completely controlled by a trustworthy service provider with the user's explicit consent and authorization [21].
- This process identity solution discloses zero amount of identifying information of the user as it does not contain any personal information and is completely useless in other occasions [21].
- Using any computer-processable special characters in the composition of the converted strings in Figure 3 makes the process identifier much more difficult to fake or spoof.
- The process identity verification can be implemented via the interior of the system to verify the linkage between the registered smartphone and the user account through the system-determined unforgeable process identifier.
- The process identifier does not need to be transmitted through cyberspace or entered manually by users, which can effectively prevent the security threats, such as identity theft and fraud.

The process identity is related to the knowledge factor [2, 22, 26] that is something a user knows. However, in the novel dual-identity authentication, another difference is that the user does not need to know the details of the authentication factor since it can be completely managed by a trustworthy service provider for the user. That is, the process identity is

something the user is only aware of, but does not know the details of the corresponding process identifier.

During the credential registrations, a username and a pair of passwords will be registered in the database. However, the authentication password no longer needs to be stored on any devices of the user [23], while the login password can be managed only by the user.

The associations between the identifiers and the passwords in the pair may change if either of them is modified. The system server can then store the results and update the associations between the identifiers and the passwords.

## **8 SYSTEM ROUTINE**

There are two ways that the dual-password system can interact with the outside and thereby might be maliciously used to log in, which are the username and password fields at the user interfaces. To solve such potential threats, we develop system routines to detect the input fields of the user interfaces and disable any unauthorized inputs.

### **8.1 System routine of the smartphone identifier**

When a user accesses the user interface via his smartphone, in response to the input in the username page, the dual-password login-authentication system begins with a system routine to detect if the smartphone has registered with the entered username by looking in the database for a matching smartphone identifier and the corresponding identification information associated with the user account. For a user who has already created an account at the service provider, the system routine can identify his smartphone as the one that has registered with the service provider, thereby identifying that this is a local login attempt. Whenever the user logs in, the username associated with the account may appear in the username field displayed on his smartphone, and this identified local login attempt can be granted access to the password page to attempt to initiate the authentication process.

For a party who has not yet created an account at the service provider, in response to the input, the username field displayed on his smartphone will be blank; therefore he may have an opportunity to register an account. However, if he chooses to enter a username with the intention of logging in, the system routine will be called to identify whether the smartphone has registered with the entered username by looking for a matching smartphone identifier in the database. A mismatch can indicate that this is a nonlocal login attempt and therefore the password field displayed on the party's smartphone will be grayed out to disable further inputs. As the result of this interface grayed-out protection, he will have nowhere to enter his password, meaning that the identified nonlocal login attempt is invalidated.

### **8.2 System routine of the process identifier**

In response to the inputs to the password field, the system routine will be called again to check the database to see if the user-entered login password matches the process identifier. For a registered user, the system routine can identify the login password in a local login attempt by looking for a matching process identifier in the database, and grant the identified local login attempt permission to initiate the authentication process. Once initiated, the authentication process reestablishes the quasi-matrix password converter to convert the user-entered login password to generate the authentication password, and compares it with the registered authentication password stored in the database authentication password stored in the system database. If they match, this local login attempt can be granted access to the user account at the service provider.

Considering the worst case, we may assume that an attacker might have tricked the service provider in some way into switching the user's phone number to a SIM card in the attacker's smartphone [13, 24], and thus gained access to the password page to enter the stolen login password. However, because the attacker's smartphone has never been bound to the legitimate user's accounts by way of registration, the system server cannot find a process identifier associated with the smartphone. Consequently, the password input will be identified as a nonlocal login attempt and the attacker will be locked out of initiating the authentication process.

### **8.3 System routine of password strength**

The system routine can also respond to the inputs to the password field by detecting violations on the password strength. Once a violation is detected, the identified nonlocal login attempt will be locked out of initiating the authentication process. However, for a local login attempt, the system may define a number of consecutive unsuccessful login attempts, e.g., for a maximum of three attempts. Therefore, the local login attempt can be granted permission to initiate the authentication process within the predefined number of login attempts.

## **9 LOGGING NON-SMARTPHONE DEVICES INTO THE SYSTEM**

The dual-password login-authentication system is designed mainly for use on non-prepaid smartphones, through which users may register and log in. However, other devices (such as desktops, laptops, tablets, etc.) can also be logged into the system through the registered smartphone. To this end, the user interface may provide the use of a technology (such as QR code, biometric sensor, etc.) for the registered smartphone to log those devices into the system. For example, the user interface may configure a QR code for a desktop computer to be logged in, and the user's smartphone may be configured to scan the QR code using its camera. Thus, a user may use his registered smartphone

to scan the QR code displayed on the screen of his computer and to directly grant access to the user account.

When a third party scans the QR code on his computer screen, he may either log into his own account if he has one at the service provider, or be directed to registration interface. Due to the legitimacy of the quasi-matrix password converter, it is not possible for him, through his smartphone, to trick the system into reestablishing the converter in association with other users' accounts. That is, the party cannot log his computer into other users' accounts by means of the QR code.

## 10 CONCLUSION

Users prefer secure login usability which leads to the best user experiences, whereas service providers require usable authentication security which results in more secure organizations. With the system integration of the password pair, striking such a balance between usability and security is no longer necessary. On the basis of these improvements, the password pair can be further set to fully satisfy the needs and requirements for the client and the server respectively without sacrificing each other's functionalities.

Credential theft and nonlocal login attacks have always been the most serious threats to user authentication mechanisms, where the former is resulting from the discarded authenticatable functionality, while the latter is derived from the discarded typable functionality. As the trade-off is resolved, these once-uncontrollable password functionalities are disabled or invalidated, making the pair of passwords no longer useful in nonlocal login attacks.

In the dual-password login-authentication mechanism, a novel process authentication factor can be defined to verify the truly unique identity of the login process, which is characterized by concealment, inaccessibility, and independence from any public information of the user. As the result of the process identifier with such unique characteristics, the password field can be protected.

## REFERENCES

- [1] Brian Jackson. 2017. Security versus usability: overcoming the security dilemma in financial services. (October 2017). Retrieved August 15, 2023 from <https://www.microsoft.com/en-us/industry/blog/financial-services/2017/10/19/security-versus-usability-overcoming-the-security-dilemma-in-financial-services/>
- [2] Paul A. Grassi, James L. Fenton, Elaine M. Newton, Ray A. Perlner, Andrew R. Regenscheid, William E. Burr, and Justin P. Richer. 2017. Digital Identity Guidelines, *Authentication and Lifecycle Management*. NIST SP 800-63b (updates 03-02-2020). <https://doi.org/10.6028/NIST.SP.800-63b>
- [3] Ömer Aslan, Semih Serkant Aktyğ, Merve Ozkan-Okay, Abdullah Asim Yilmaz, and Erdal Akin. 2023. A Comprehensive Review of Cyber Security Vulnerabilities, Threats, Attacks, and Solutions. *Electronics* 12, 1333 (March 2023), 1-42. <https://doi.org/10.3390/electronics12061333>
- [4] Denis Feth. 2015. User-centric security: optimization of the security-usability trade-off. In *Proceedings of the 2015 10th Joint Meeting on Foundations of Software Engineering*, August, 2015, 1034-1037. <https://doi.org/10.1145/2786805.2803195>
- [5] Farrukh Sahar. 2013. Tradeoffs between Usability and Security. *IACSIT International Journal of Engineering and Technology* 5, 4 (August 2013), 434-437. <http://dx.doi.org/10.7763/IJET.2014.V5.591>
- [6] Khalid T. Al-Sarayreh, Lina A. Hasan, and Khaled Almakadmeh. 2016. A trade-off model of software requirements for balancing between security and usability issues. *International Review on Computers and Software (IRECOS)* 10, 12 (December 2015), 1157-1168. <https://doi.org/10.15866/IRECOS.V10I12.8094>
- [7] M. Angela Sasse, Matthew Smith, Cormac Herley, Heather Lipford, and Kami Vaniea. 2016. Debunking security-usability tradeoff myths. *IEEE Security & Privacy* 14, 5 (Sept.-Oct. 2016), 33-39. <https://doi.org/10.1109/MSP.2016.110>
- [8] Valentin Mulder, Alain Mermoud, Vincent Lenders, and Bernhard Tellenbach. 2023. *Trends in Data Protection and Encryption Technologies*. (eBook, 1st. ed.). Springer Cham, Berlin. <https://doi.org/10.1007/978-3-031-33386-6>
- [9] Suzanne Widup, Alex Pinto, Dave Hylander, Gabriel Bassett, and Philippe Langlois. 2022. *Verizon: Data Breach Investigations Report*, Verizon Technical Report, May 2022. <http://dx.doi.org/10.13140/RG.2.2.28833.89447>
- [10] Ponemon Institute: The 2019 State of Password and Authentication Security Behaviors Report, Phoemon Institute LLC, January 2019. Retrieved February 20, 2024 from <https://www.yubico.com/press-releases/yubicos-2019-state-of-password-and-authentication-security-behaviors-report/>
- [11] Kristen K. Greene, John Kelsey, and Joshua M. Franklin. 2016. Measuring the Usability and Security of Permuted Passwords on Mobile Platforms. (NIST, Gaithersburg, MD), NISTIR 8040. <https://doi.org/10.6028/NIST.IR.8040>
- [12] Dinei Florencio and Cormac Herley. 2010. Where Do Security Policies Come From? In *Proceedings of the Sixth Symposium on Usable Privacy and Security (SOUPS '10)*, July 14-16, 2010, Remond, WA USA, 1-14. <https://doi.org/10.1145/1837110.1837124>
- [13] Kevin Lee, Benjamin Kaiser, Jonathan Mayer, and Arvind Narayanan. 2020. An Empirical Study of Wireless Carrier Authentication for SIM Swaps. In *Proceedings of the Sixteenth Symposium on Usable Privacy and Security (SOUPS '20)*, August 9-11, 2020, Princeton, NJ, USA, 61-79. <https://www.usenix.org/conference/soups20/presentation/lee>
- [14] Anupam Das, Joseph Bonneau, Matthew Caesar, Nikita

- Borisov, and XiaoFeng Wang. 2014. The Tangled Web of Password Reuse. In *Proceedings of the Network and Distributed System Security Symposium (NDSS '14)*, February 23-26, 2014, San Diego, CA, USA. <http://dx.doi.org/10.14722/ndss.2014.23357>
- [15] Allam Hassan Allam, Ab Razak Che Hussin, and Halina Mohamed Dahlan. 2013. User experience: challenges and opportunities. *Journal of Information Systems Research and Innovation (JISRI)*, 3, (February 2013), 28-36.
- [16] Panagiotis Zagouras, Christos Kalloniatis, and Stefanos Gritzalis. 2017. Managing User Experience: Usability and Security in a New Era of Software Supremacy. In *International Conference on Human Aspects of Information Security, Privacy and Trust (HAS '17)*, May 13, 2017, vol. 10292, Springer, Cham, Switzerland, 174-188. [https://doi.org/10.1007/978-3-319-58460-7\\_12](https://doi.org/10.1007/978-3-319-58460-7_12)
- [17] Hana Habib, Jessica Colnago, William Melicher, Blase Ur, Sean Segreti, Lujo Bauer, Nicolas Christin, and Lorrie Cranor. 2017. Password Creation in the Presence of Blacklists. In *Proceedings of the Workshop on Usable Security (USEC '17)*, Feb 26-Mar 1, 2017, San Diego, CA, USA. <http://dx.doi.org/10.14722/usec.2017.23043>
- [18] Matt Weir, Sudhir Aggarwal, Michael P. Collins, and Henry Stern. 2010. Testing Metrics for Password Creation Policies by Attacking Large Sets of Revealed Passwords. In *Proceedings of the 17th ACM Conference on Computer and Communications Security (CCS '10)*, October 4-8, 2010, Chicago, Illinois, USA, 162-175. <http://dx.doi.org/10.1145/1866307.1866327>
- [19] Merve Yildirim and Ian Mackie. 2019. Encouraging users to improve password security and memorability. *Int. J. Inf. Secur* 18, 12 (April 2019), 741-759. <https://doi.org/10.1007/s10207-019-00429-y>
- [20] Indira Mannuela, Jessy Putri, Michael, and Maria Susan Anggreainy. 2021. Level of password vulnerability. In *proceedings of the 1st International Conference on Computer Science and Artificial Intelligence (ICCSAI '21)*, October 28, 2021, Jakarta, Indonesia, 351-354. <https://doi.org/10.1109/ICCSAI53272.2021.9609778>
- [21] Kim Cameron. 2005. The laws of Identity. Retrieved November 25, 2023 from <http://www.identityblog.com/?p=354>
- [22] Aleksandr Ometov, Sergey Bezzateen, Niko Makitalo, Sergey Andreev, Tommi Mikkonen, and Yevgeni Koucheryaby. 2018. Multi-Factor Authentication: A Survey. *Cryptography* 2, 1 (2018), 1-31. <http://dx.doi.org/10.3390/cryptography2010001>
- [23] Noam Ben-Asher, Niklas Kirschnick, Hanul Sieger, Joachim Meyer, Asaf Ben-Oved, and Sebastian Moller. 2011. On the need for different security methods on mobile phones. In *Proceedings of the 13th International Conference on Human Computer Interaction with Mobile Devices and Service (MobileHCI '11)*, Aug 30-Sept 2, 2011, Stockholm, Sweden, 465-473. <https://doi.org/10.1145/2037373.2037442>
- [24] FBI Public Service Announcement. 2022. Criminal Increasing SIM Swap Schemes to Steal Millions of Dollars from US Public. Alert Number I-020822-PSA, February 8, 2022. Retrieved July 25, 2023 from <https://www.ic3.gov/Media/Y2022/PSA220208>
- [25] Sai Sandilya Konduru and Sweta Mishra. 2023. Detection of Password Reuse and Credential Stuffing: A Server-side Approach. *IACR Cryptol. ePrint Arch.* 2023 (2023) 989. <https://api.semanticscholar.org/CorpusID:259324658>
- [26] Paul. A. Grassi, Michael. E. Newton, and James. L. Fenton. 2017. Digital Identity Guidelines. NIST SP 800-63-3 (updates 03-02-2020). <https://doi.org/10.6028/NIST.SP.800-63-3>
- [27] Yun Su and Mo Xi. 2019. Password generation method which satisfies the requirement for security and usability simultaneously. Patent No. PCT/IB2019/052719, Filed April 3rd, 2019.